COURSE DESCRIPTION

Operational Risk Management - Live Entertainment and Performance Industry
[操作風險管理 -現場娛樂和表演業]

This dynamic, interactive one day course is designed to help organisations develop a 'positive risk culture'. It provides delegates with the knowledge and skills to manage Operational Risk at Strategic, Tactical and Operational level. **This course has been specifically tailored to be relevant to those working in the live entertainment business, such as theatres, stage, arena, sports and other public performance events**.

Who should attend

All those working within this industry who are effected by risk, specifically those who have accountability and responsibility to manage risk. This course is suited to staff working in all aspects of the industry from senior leadership, supervisors, stage management, event management, maintenance, construction, rigging, performance, special effects, lighting, health and safety officers, risk managers etc.

Aim

The course gives delegates a contemporary oversight of the nature and scale of risk and provides a sound knowledge and understanding of the principles, framework and process of Operational Risk Management. It provides delegates with the knowledge, skills, tools and templates to effectively identify, analyse, evaluate and treat risk to internationally recognised standards.

Objectives

On completion of this course delegates will be able to :
- Describe the drivers for Risk Management
- Outline the relevant legislation, responsibilities and guidance that govern risk management
- Explain the significance and importance of a positive risk culture
- Understand the nature and impact of risk
- Describe and apply the international standard ISO 31000 to risk management
- Explain the principles, framework and process of Risk Management
- Conduct effective Risk Assessment
- Effectively Identify Risk
- Describe and identify Singe Points of Failure
- Conduct effective Risk Analysis
- Identify the Impact/Severity and Likelihood of Risk
- Establish Risk Criteria relevant to their organisation and apply these to effective Risk Evaluation
- Apply effective Control Measures to achieve successful Risk Treatment
- Evaluate, Monitor and Review risk management processes
- Describe the impact of terrorism and other major incidents on the safety and security of their venue and event
- Recognise the principles of safety in crowded places relative to their organisation
- Understand the principles of Crowd Dynamics and evacuation procedures in their environment
- Identify and effectively manage the risk posed by problem staff
- Successfully manage organisational risk and reputation in media and communications

Method of Delivery

This course is delivered in an interactive workshop format facilitated by our qualified trainers who have many years successful experience of managing operational risk in the most challenging and complex environments.
The workshop immerses and engages delegates a blended learning approach that includes *presentations, case studies, group work and practical exercises* tailored to the clients operations. It will help lay the foundations for building and review of an effective organisational risk register. It is augmented with supporting notes and handouts.

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