COURSE DESCRIPTION
Operational Risk Management - All Industries
[操作風險管理 － 適用於所有行業]

This dynamic, interactive one day course is designed to help organisations develop a 'positive risk culture'. It provides delegates with the knowledge and skills to manage Operational Risk at Strategic, Tactical and Operational level. **This course can be tailored to operational context of the client.**

Who should attend

All those working within this industry who are affected by risk, specifically those who have accountability and responsibility to manage risk. This course is suited to staff working in all aspects of the industry from senior leadership, supervisors, risk managers and operatives.

Aim

The course gives delegates a contemporary oversight of the nature and scale of risk and provides a sound knowledge and understanding of the principles, framework and process of Operational Risk Management. It provides delegates with the knowledge, skills, tools and templates to effectively identify, analyse, evaluate and treat risk to internationally recognised standards.

Objectives

On completion of this course delegates will be able to :
• Describe the drivers for Risk Management
• Outline the relevant legislation, responsibilities and guidance that govern risk management
• Explain the significance and importance of a positive risk culture
• Understand the nature and impact of risk
• Describe and apply the international standard ISO 31000 to risk management
• Explain the principles, framework and process of Risk Management
• Conduct effective Risk Assessment
• Effectively Identify Risk
• Describe and identify Singe Points of Failure
• Conduct effective Risk Analysis
• Identify the Impact/Severity and Likelihood of Risk
• Establish Risk Criteria relevant to their organisation and apply these to effective Risk Evaluation
• Apply effective Control Measures to achieve successful Risk Treatment
• Evaluate, Monitor and Review risk management processes
• Describe the impact of terrorism and other major incidents on the safety and security of their organisation
• Recognise the principles of safety in crowded places relative to their organisation
• Understand the principles of crowd dynamics and evacuation procedures in their environment
• Identify and effectively manage the risk posed by problem staff
• Successfully manage organisational risk and reputation in media and communications

Method of Delivery

This course is delivered in a dynamic, interactive workshop format facilitated by our qualified trainers who have many years successful experience of managing operational risk in the most challenging and complex environments.

The workshop immerses and engages delegates in a blended learning approach to include *presentations, case studies, group work and practical exercises* tailored to the clients operations. It will help lay the foundations for building and review of an effective organisational risk register. It is augmented with supporting notes and handouts.

June 2019