

Leading Change with Impact

MEDIUM : Cantonese / English

DURATION : 1 Day

In today's economic reality, change is the only constant in most work environments. On the other hand, change often causes anxiety and resistance. If not managed well, these emotions and reactions to change can cripple an otherwise positive initiative.

The purpose of this course is to provide corporate leaders a strategy and tools to plan for and manage change in a positive manner.

What Audience

Executives and Managers

What participants will learn

At the completion of the course, participants will be able to:

- Recognize the positive value of change and why change needs to be managed
- Prepare for a change
- Implement change
- Consolidate change

Course Outline

The Workshop is a day of *games, simulated exercises, discussions and case studies*. Through various activities, participants will learn the process and tools in leading and managing change effectively.

1. About organizational changes

- Why organizations need change
- What killed change in most organizations
- Understanding the psychology of change
- Addressing both logic and emotion
- An eight (8)-step process to managing change

2. About organizational changes

- Letting people see, hear and feel the urgency of the situation
- Preparing your team for action
- Creating and communicating the future

3. Implementing change

- Communicating for buy-in
- Overcoming challenges
- Creating easy wins

4. Consolidating change

- Monitoring progress
- Modelling and rewarding new behaviours



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