

COURSE DESCRIPTION

Investigative Interviewing[調査面談/會談]

This module will introduce delegates to the P.E.A.C.E model of interviewing that provides a structured approach, proven to secure the most reliable, accurate and comprehensive information. This model is used by agencies world-wide and is widely recognised as the most ethical, reliable and successful process to conduct the interview process.

Who should attend

All those who are required to conduct interviews as part of an investigative process. **The course is particularly suited to those who have responsibility for internal and external investigation but is equally relevant and as useful to anyone charged with obtaining accurate and comprehensive information from people they interview.**

Aim

To provide delegates with the knowledge, skill and understanding to conduct interviews by applying the principles and framework of the P.E.A.C.E model. The course will provide delegates with a much deeper understanding of the process of interview, question types and techniques. It will demonstrate and allow delegates to plan and practise both Conversation Management and Cognitive styles of interview.

By the end of the course delegates will acquire the key skills to effectively and professionally interview witnesses, victims and suspects in order to obtain the maximum possible dependable information or evidence from the process.

Objectives

On completion of this course delegates will be able to :

- Describe and demonstrate effective communication styles, question types and techniques
- Describe and apply the underlying principles and ethics required in any interview process
- Understand and be able to apply the P.E.A.C.E framework of interviewing
- Effectively plan and prepare for interviews
- Structure and conduct effective interviews
- Apply both Cognitive and Conversation Management interview techniques
- Identify, clarify and challenge inconsistencies in accounts given by interviewees
- Actively balance the investigator's powers with the individual's rights
- Evaluate the content of the interview and reflect on their own performance

Method of Delivery

This module will be delivered in workshop format facilitated by experienced, qualified law enforcement trainers all who have vast experience of interviewing and advising in the most serious and complex investigations. The course uses a blended learning approach to include presentations, case studies and provides delegates with the opportunity to practice the skills and techniques taught throughout. It is augmented with supporting notes and handouts.

